

Important Numbers

CHILDHHELP Hotline	1-800-422-4453
EMPACT Crisis Hotline	480-784-1500
Magellan 24-hour Crisis Hotline	602-222-9444
Nat'l Domestic Violence Hotline	1-800-799-7233
Nat'l Sexual Abuse Hotline – RAINN	1-800-656-4673
Parent Assistance Hotline	602-452-3580
Maricopa Crisis Hotline	602-222-9444
Senior Help Line	602-264-4357
Arizona Coalition Against Domestic Violence	602-279-2900
Attorney General's Office of Victim Services	602-542-4911
Community Information & Referral	602-263-8856
Family Advocacy Center	602-534-2120 1-888-246-0303
Jail Inmate Information (automated)	602-876-0322
Local shelters – CONTACTS	602-263-8900 1-800-799-7739
Maricopa County Victim Witness Program	602-506-8522
Phoenix City Prosecutor's Victim Services	602-261-8192
Valley Deaf Relay # (text teletype)	1-800-367-8939
Victim Compensation Office	602-506-4955

**In an emergency,
CALL 9-1-1 IMMEDIATELY**

If you have been the victim of a crime...

People who experience a traumatic event in their lives often have a variety of physical and emotional responses. Strong reactions to crisis are normal and common. Some common responses to being a crime victim include:

- ▲ Embarrassment or feelings of guilt
- ▲ Difficulty concentrating
- ▲ Nightmares, insomnia or increased sleeping
- ▲ Mood swings and anger outbursts
- ▲ Forgetfulness or memory lapses
- ▲ Disinterest in previously valued activities
- ▲ Nausea and difficulties with eating

Following a traumatic event, it is not uncommon to feel like your life is out of control. It can be very helpful to continue with your normal activities as much as possible. Activities such as work, exercise, talking with friends and family, keeping a regular sleep schedule and taking time to relax can bring order and safety back into your life.

For more information, contact:

Family Advocacy Center
2120 N. Central Ave.
Phoenix, AZ 85004
602-534-2120
602-534-2122/fax
phoenix.gov/fac

Materials in alternate format are available upon request. For further information, call 602-534-3072/voice or 602-534-5500/city TTY relay.

Phoenix Family Advocacy Center

A safe place to get help



City of Phoenix

Our Mission

To provide comprehensive services to victims of domestic and sexual violence, homicide and other violent crimes; and to take a leadership role in educating the community about the impact of violence.

Victim Advocacy Services

The Family Advocacy Center provides victims the opportunity to obtain a variety of services without having to travel to multiple locations.

At the center, individuals are able to meet with victim advocates and police who are available to answer questions and provide emotional support.

Counseling and Case Management

The Family Advocacy Center provides counseling and long-term case management for victims of domestic and sexual violence through partnerships with A New Leaf, EMPACT-SPC and Jewish Family and Children's Service.

Forensic Medical Exams

Victims of sexual violence are able to receive a forensic medical exam at the center, through a partnership with the Scottsdale

Health Care Forensic Nurse Examiner Program. Under provisions of the Violence Against Women Act (VAWA), sexual assault victims may receive a forensic medical exam at no charge and do not need to make a police report.

Investigative and Prosecutorial Support

A unique, victim-oriented, collaborative approach is used to investigate, intervene and prosecute domestic violence and sexual/physical abuse cases as well as physical assault, cases of homicide, suicide and death unknown.

Partnerships represented at the FAC:

- ▲ City of Phoenix
 - Municipal Court
 - (Orders of Protection)
 - Police Department
 - Fire Department Crisis Response Unit
- ▲ Community Agencies
 - A New Leaf
 - EMPACT-SPC
 - Jewish Family and Children's Service

Family Advocacy Center Services

- ▲ Crisis intervention
- ▲ Emergency needs assessment
- ▲ Safety planning
- ▲ 9-1-1 Phone Loan Program
- ▲ Shelter access and emergency housing assistance
- ▲ Assistance with Orders of Protection
- ▲ Assistance with Injunctions Against Harassment
- ▲ Forensic exams
- ▲ Assistance completing Victim's Compensation Claims
- ▲ Assistance with obtaining police reports
- ▲ Liaison with detectives
- ▲ Information & referral services
- ▲ Short-term counseling
- ▲ Support at court hearings
- ▲ Support groups
- ▲ Transportation as appropriate
- ▲ Victims' Rights education
- ▲ Current case status updates